

Paolo Perego

CHIEF TECHNOLOGY OFFICER

Profile

During my experience I have gained transversal skills in many areas of the IT world including: software architecture design; software development; testing; quality assurance; network and data center architecture design; ERP systems design; design and implementation of Business Intelligence systems and KPI reporting dashboards. Over time I have enriched my profile through experience and training in various managerial areas such as, for example: project management; administration; HR; management control; cost and process optimization; supply chain; operation; procurement.

Thanks to professional experience and constant training, they are now able to independently manage complex and articulated projects, starting from pre-sales up to go-live and post-sales management in full compliance with defined deadlines and budgets. In addition, I manage the teams, internal or external, entrusted to me by defining roles and strategies to achieve the set business objectives.

Education

Computer Science Engineering,

Politecnico di Milano, 5 years course (aka "Vecchio ordinamento")

SEPTEMBER 1998 — APRILE 2006, FINAL RESULT 82/100

Employment History

Chief Information Technology Officer

Svicom S.p.A. Società Benefit – Real Estate Managers

JANUARY 2024 — ACTUAL

Chief Information Technology Officer

The Next Solution, Milan – Digital Marketing, Web Agency

JUNE 2021 — DECEMBER 2023

Reporting directly to the General Manager, I was responsible for all the internal systems and technological solutions of Next Solution and I collaborate with the Group CIO for the common policies and systems between the various companies that make up the Next group. Coordinating the 4 external companies that act as DataCenter development partners and service providers, I reformulated the internal IT processes of Next Solution, redefining company standards in terms of quality and security. With the COO of the Group I collaborated to the process for ISO 27001 certification. I used to collaborate with the Sales, Marketing and PMO department in order to respond to RFT, RFQ or RFP by defining cutting-edge technological solutions that best meet the needs of customers in compliance with the guidelines and budgets provided.

The main objectives achieved are listed below:

- I redesigned the corporate infrastructure and updated all contracts with the suppliers, optimizing resources, increasing their security and reducing costs and defining precise service SLAs.
- I have introduced a Trouble Ticketing system to monitor the requests and reports forwarded by the various company departments to the IT department.
- I have introduced safe development processes, versioning systems and coordination systems to improve the quality and safety of outputs and process safety.
- I am managing complex projects such as the B2B and / or B2C Loyalty of Alpitour Spa (You and Sun), Wind (Capitan D +), Jaguar (the Jag Club and the Land Rover Club), Continental (ContiPlus and ContiMax), Man Truck (Man4You and Man TopService), Cambielli Edil Friuli (Cambielli Top Team) and many others

Contact Info

<https://www.peregoweb.com/#paolo-perego-contattami>

NATIONALITY

Italiano

BIRTH DAY AND BIRTH PLACE

1978 - Italy

SOCIAL PROFILE

www.peregoweb.com

[linkedin.com/in/paolo-perego-547a4314](https://www.linkedin.com/in/paolo-perego-547a4314)

Languages

Italian	mother tongue
English	C1

Key Management Skills

Project Management
Innovation Management
Software Architect
Business Model Innovation
Agile Scrum
Business & Digital Strategy
Analytics
Business Process Management
New Product Strategy
Performance Management
Make-or-buy Decision
Quality Control
Procurement Strategy

Soft Skills

Leadership & Communication
Teamwork
Stress management
Negotiating & Conflict Management
Decision Making
Initiative
Achieving corporate objectives

Chief Information Technology Officer

Quantum Marketing Italia, Milan – Digital Marketing, Web Agency

SEPTEMBER 2014 – JUNE 2021

Reporting directly to the CEO, I was in charge of the internal information systems, of the Business Intelligence and management control systems, as well as of the development department that implements customer projects, guaranteeing both the quality and continuity of the services provided (QA & Testing). I also coordinated and supervised the resources of external IT service providers. Last, but not least, I supported the sales department in the pre-sales phase, collecting the customer's wishes to create the technical project document complete with functional specifications, wireframes and use case diagrams, project Gantt and economic quotation.

Hereby follows the main objectives achieved:

- management of a team of 20 people with PM, Designer and Developers both internal and full-remote external developers English-only speaking;
- design and implementation of the Sky Italia loyalty system ([Extra](#)) including integration with Sky systems for users' SSO, real-time and batch reporting systems;
- design and implementation of the Juventus FC loyalty system ([MyGameRoom](#) / [#WEARTHEGAME](#)) including integration with Juventus systems for users' SSO, real-time and batch reporting systems and integration with CRM for marketing automation events;
- update of company systems and processes for GDPR regulatory compliance;
- introduction of the Agile – Scrum and QA & Testing methodology in the company;
- creation of a web service for the integration of QMI's corporate systems with the systems of over 1200 cinemas throughout Italy, including the UCI and The Space chains and creation of an online voucher acceptance system to integrate less structured cinemas;
- optimization of internal processes and IT Infrastructure with reduction of operating costs and costs related to errors;
- implementation of training programs and frequent update course of resources.

Chief Information Officer

Euronics Galimberti, Limbiate (MI) – Consumer Electronic Commerce (GD and retail)

MARCH 2011 – AUGUST 2014

Reporting directly to the CEO, I managed the IT department consisting of 3 ERP developers in the AS400 environment, 3 IT help desk technicians for assistance to the stores, 2 specialists for business intelligence and management control systems. I also selected and managed external suppliers for IT services including Networking, Security and Data Center and for voice and data line services.

Hereby follows the main objectives achieved:

- complete review of corporate networking and telephone agreements with savings of up to 60K / year, guaranteeing 24/7 availability of data lines and central ERP servers, backup lines and ERP systems;
- data center redesign with significant improvements in performance, safety and cost reduction;
- creation of a centralized and computerized help desk to offer coverage to stores at all opening hours, minimizing staff and using the most modern technologies;
- management of the merger of the company's IT systems with the systems of an acquired company: merger of the ERP and BI systems of the company, integration of the logistics of the 2 different companies and start-up of 19 new stores in less than 3 months, minimizing costs and staff resources;
- introduction of an automated deployment system of stores' PC device;
- new printer management on rental agreement with cost reduction of 50% (20K / year) and reduction of breakdowns and inefficiencies by 80%;
- introduction of e-learning training plans for store operators.

Key Post Graduate Courses

2023 - [Quadrifor](#)

- I Bias Cognitivi
- The Business Plan

2023 - [Cloud Academy](#)

- Prince 2 – prep course

2022 - [Quadrifor](#)

- Six Sigma Green Belt ®
- Project Management – PMP prep course

2022 - [Cloud Academy](#)

- ITIL v4 – prep course
- CISM – prep course
- CSSP (Domain 1 – 7) – prep course

2021 - [POK – PoliMi Open Knowledge](#)

- Project Management Beyond Planning and Control
- Life Cycle and Project Planning

2020 - [MIP Politecnico di Milano-](#)

[Graduate School of Business](#)

- Organization & People Management
- Data Scientist e Big Data per il business
- Operations & Supply Chain Management
- Innovation Management
- Digital Innovation and Marketing
- Innovating Business models
- Managing & Redesigning Business Processes

2019 - [Udemy](#)

- DevOps | Amazon AWS | Git and GitHub | Docker | Hadoop | QA | NoSql

2018 - [Agile KB](#)

- Agile Scrum Project Management

2016 - [M&MU Business School](#)

- Mini MBA Intensive

2007 - [MySQL Training Center](#)

- MySQL Database Design and Optimization

IT Manager

Hermes Italia, Carpiano (MI) – Logistics and Trasportation

JANUARY 2010 — FEBRUARY 2011

Reporting directly to the CEO, I fully managed the start-up of the IT department of the Italian branch of Hermes, switching, in 6 months, from a full outsourcing to a structured and independent department, fully integrated with the systems of the German parent company. I dealt with selection of potential employee, selection of suppliers and infrastructure purchases.

Project Leader

Empsol, Milano – IT Consultancy

OCTOBER 2008 — DECEMBER 2009

Reporting directly to the 3 partners, I managed the software solutions development department, managing the relations with the customer as PM in order to guarantee the correct execution of the projects in compliance with time and costs. I was also involved in the development of the internal management system for tracking projects, tickets and service levels.

Logistic Engineer

SDA Express Courier, Carpiano (MI) – Logistics and Trasportation

APRIL 2006 — SEPTEMBER 2008

Reporting to the Innovation and Quality Director, I created a distributed system capable of tracking technical assistance tickets by monitoring their SLAs, monitoring the management of the automation systems of over 100 sites, analyzing the local DB data of the sites to automate the central process of lost shipment analysis.

I also dealt with the drafting of the technical specifications for the tender for the supply of over 4000 courier terminals. I then participated in the bids evaluation and tender assignment phases. Finally, I supervised the project rollout by monitoring SLAs and compliance.

Key IT Competence

PHP	MySQL
SQL	NoSQL
HTML	JQuery
JavaScript	MicroServices
Web Services	SOAP - REST
Cloud	CIAM & IAM
AWS	Docker
Quality Assurance	Testing
Analytics	Big Data
GIT & DevOps	Networking
Agile	Scrum
Data Center	Security
BOARD BI	Qlick BI
CSS – SCSS	Wire Frame
UML	E/R Diagrams